

### What does it mean?

When you authorise us to make the transfer:

- We will bring your account from another bank to Banco Sabadell.
- You can also authorise us to transfer:
  - standing orders, and/or
  - direct debit mandates.
- Furthermore, if you want to cancel the account held at the other bank, you just need to check the corresponding option on the form.

Throughout the document, we will use the following terms:

- **Holder** (even if more than one): the Holder(s) of the payment accounts. The transfer authorisation must be signed by all Holders.
- **Transferring provider**: institution in which the customer holds the account to be transferred.
- **Receiving provider**: institution to which the account is to be transferred (Banco de Sabadell, S.A.)
- **Source account**: account held at another institution that you seek to transfer

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### Steps to be taken

- 1** Fill in the form.
- 2** Send us the form signed by all account Holders and start the process.
- 3** Banco Sabadell will make the switch.
- 4** Before filling in the application form, please take into account the following:



## Sabadell

### PERSONAL DATA PROTECTION

- **Data controller:** Banco de Sabadell, S.A. with registered office at Avenida Óscar Esplá, 37 - 03007 Alicante, Spain.
- **Contact details of the Data Protection Officer:** [dataprotectionofficer@bancsabadell.com](mailto:dataprotectionofficer@bancsabadell.com)
- **Processing and legal grounds:** the data will be processed for the purpose of managing the account transfer application made by the Holder on the legal grounds of the execution of the request itself. If that application includes a request to transfer periodic incoming or outgoing payment orders, the bank will provide your identification data and account number to the banks issuing those payment orders (ordering parties), so that your instructions may be correctly executed
- **Rights:** in order to exercise their personal data protection rights, the account Holder (data subject) may write to the Bank's Data Protection Rights unit at the Bank's registered office or branches or by sending an email to the following address: [ejercicioderechosprotecdatos@bancsabadell.com](mailto:ejercicioderechosprotecdatos@bancsabadell.com). In order to exercise the rights of access, rectification, objection, erasure, restriction and portability, and to exercise the right to object to automated individual decision-making that may significantly affect you or produce legal effects, pursuant to Article 22 of Regulation (EU) 2016/679. Similarly, should the data subject consider it necessary, they may contact the Spanish Data Protection Agency ([www.agpd.es](http://www.agpd.es)) in order to safeguard their rights.
- **Detailed information on personal data protection:** additional information can be found in the Annex published on the Bank's website ([www.bancsabadell.com](http://www.bancsabadell.com), in the section "Customer information" under "Annex of detailed information on personal data protection") or at any of the Bank's branches.

• **Date and signature:** \_\_\_\_\_

### AUTHORISATION SIGN-OFF

**Holders** (requires authorisation of all Holders named in the account)

Name and Surnames	Tax ID (NIF)	Signature
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**Date** (the date indicated must coincide with the date on which you submit your application to Banco Sabadell) \_\_\_\_\_

The date indicated in the form must coincide with the date on which you submit your application to Banco Sabadell.

Please include the name(s), surname(s), Tax ID (NIF) and signature of all account Holders. The account holders must match in both banks.





With regards to this transfer, I hereby state that I am aware that it is carried out in accordance with the following:

- The transferring provider shall have a **maximum period of five business days** to:
  - Send to Banco Sabadell the information available on the **payment transactions** linked to the source account.
  - Proceed to the **cancellation** of:
    - standing orders, and
    - regular incoming transfers and direct debits.

All this according to the Holder's request and with effect as from the date indicated as the date of execution of the transfer.

- The need to have **sufficient funds** to cover the full amount of payments via cheque or card and other outstanding obligations of the source account. in addition to any direct debits until the date of execution of the transfer.
- The transfer of the resulting balance and, if any, the account cancellation instructions are conditional on there being no **impediments or outstanding obligations** to be debited from the account. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- The Holder is obliged to return to the transferring provider all **unused cheques, cheque books** (for cancellation) and **bank cards**. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- For any issues arising from this account transfer request, the Holder can submit a claim to the Customer Care Service (SAC) of both banks. In the case of Banco Sabadell, through its branches or its email address ([SAC@ bancsabadell.com](mailto:SAC@bancsabadell.com)). You may also submit your **claim** to the Bank's Ombudsman. Any complaints expressly ruled on by the SAC or the Ombudsman may be resubmitted to the Complaints Service of the Bank of Spain, as provided in Article 30 of Law 44/2002, on Reform Measures of the Financial System and the regulations which implement or replace them.
- The account transfer involves:
  - On one hand, **two institutions** (the transferring and the receiving institutions), and
  - On the other hand, the **Holder**.

The Holder's complaint to the Bank of Spain's Complaints Service should be made **against both the transferring and the receiving institutions** once the complaint has been submitted to the Customer Care Service (SAC) of both institutions. To do this, you must provide **specific details** of the transfer transaction that you consider to have been carried out incorrectly, the **dates** on which the transfer was requested and on which it was carried out, the **delay and any other information necessary** to check whether the process was carried out correctly.

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- **Rights:** in order to exercise their personal data protection rights, the account Holder (data subject) may write to the Bank's Data Protection Rights unit at the Bank's registered office or branches or by sending an email to the following address: [ejercicioderechosprotecdatos@bancsabadell.com](mailto:ejercicioderechosprotecdatos@bancsabadell.com), in order to exercise the rights of access, rectification, objection, erasure, restriction and portability, and to exercise the right to object to automated individual decision-making that may significantly affect you or produce legal effects, pursuant to Article 22 of Regulation (EU) 2016/679. Similarly, should the data subject consider it necessary, they may contact the Spanish Data Protection Agency ([www.agpd.es](http://www.agpd.es)) in order to safeguard their rights.
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## **AUTHORISATION SIGN-OFF**

**Holders** (requires authorisation from all account holders)

<b>Name and surname(s)</b>	<b>Tax ID (NIF)</b>	<b>Signature</b>

**Custodians / representatives** (requires authorisation from all authorised users of the account in accordance with the type of signature)

<b>Name and surname(s)</b>	<b>Tax ID (NIF)</b>	<b>Signature</b>

**Date** (the date that you indicate must coincide with the date on which you submit your application to Banco Sabadell): \_\_\_\_\_







By signing this document, the account Holder authorises and requests Banco de Sabadell, S.A., to pass on their personal data (identification data and account number) to the above-mentioned issuers, at their email address provided above, and those issuers shall be responsible for taking the necessary steps to record the switch of the Holder's payment account to the destination account indicated above in subsequent orders.

Banco Sabadell is not liable for any damages arising from inaccurate data provided to us in this document, or from delay or failure on the part of issuers to take these steps or, especially, from keeping the direct debit/credit arrangement in the account whose transfer is requested herein.

The Holder provides third parties' details solely for the purposes indicated in this document.

Signature of all Holders.