

INFORMATION ON PAYMENT ACCOUNT TRANSFERS

What does it mean?

When you authorise us to make the transfer:

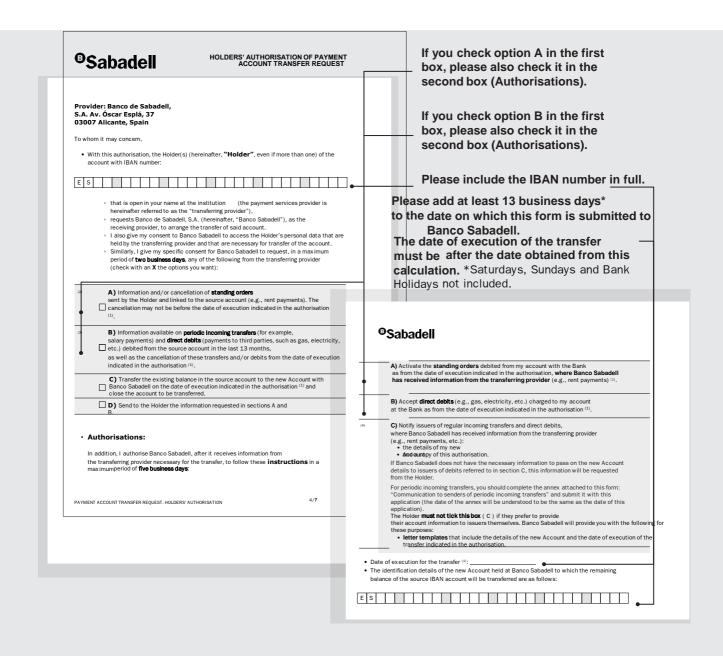
- We will bring your account from another bank to Banco Sabadell.
- You can also authorise us to transfer:
 - standing orders, and/or
 - direct debit mandates.
- Furthermore, if you want to cancel the account held at the other bank, you just need to check the corresponding option on the form.

Throughout the document, we will use the following terms:

- **Holder** (even if more than one): the Holder(s) of the payment accounts. The transfer authorisation must be signed by all Holders.
- **Transferring provider:** institution in which the customer holds the account to be transferred.
- **Receiving provider:** institution to which the account is to be transferred (Banco de Sabadell, S.A.)
- Source account: account held at another institution that you seek to transfer

Steps to be taken

- Fill in the form.
- Send us the form signed by all account Holders and start the process.
- 3 Banco Sabadell will make the switch.
- Before filling in the application form, please take into account the following:



[©]Sabadell PERSONAL DATA PROTECTION Data controller: Banco de Sabadell, S.A. with registered office at Avenida Óscar Esplá, 37 -03007 Alicante, Spain. Contact details of the Data Protection Officer: dataprotectionofficer@bancsabadell.com Processing and legal grounds: the data will be processed for the purpose of managing the account transfer application made by the Holder on the legal grounds of the execution of the request itself. If that application includes a request to transfer periodic incoming or outgoing payment orders, the bank will provide your identification data and account number to the banks issuing those payment orders (ordering parties), so that your instructions may be correctly executed instructions may be correctly executed **Rights: in order to exercise their personal data protection rights, the account Holder (data subject) may write to the Bank's Data Protection Rights unit at the Bank's registered office or branches or by sending an email to the following address: **elercicioderchosprotedatos@encsabadell.com_in order to exercise the rights of access, rectification, objection, erasure, restriction and portability, and to exercise the right to object to automated individual decision-making that may significantly affect you or produce legal effects, pursuant to Article 22 of Regulation (EU) 2016/679. Similarly, should the data subject consider it necessary they may contact the Spanish Data Protection Agency. regal erects, pursuant to Article 2.2 or Regulation (EU) 2016/07/8. Similarly, should the data subject consider it necessary, they may contact the Spanish Data Protection Agency (www.agpd.es) in order to safeguard their rights. Detailed information on personal data protection: additional information can be found in the Annex published on the Bank's website (www.bancsabadell.com, in the section "Customer information" under "Annex of detailed information on personal data protection") or at any of the Bank's branches. The date indicated in the form must coincide with the date on which you submit your · Date and signature: application to Banco Sabadell. **AUTHORISATION SIGN-OFF** Please include the name(s), Holders (requires authorisation of all Holders named in the account) surname(s), Tax ID (NIF) and Name and Surnames Tax ID (NIF) signature of all account Holders. The account holders must match in both banks. Date (the date indicated must coincide with the date on which you submit your application to Banco



HOLDERS' AUTHORISATION OF PAYMENT ACCOUNT TRANSFER REQUEST

Provider: Banco de Sabadell, S.A. Av. Óscar Esplá, 37 03007 Alicante, Spain

To whom it may concern,

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(3)		B) Information available on periodic incoming transfers (e.g., salary payments) and direct debits (payments to third parties, such as gas, electricity, etc.) debited from the source account in the last 13 months, as well as the cancellation of these transfers and/or debits as from the date of execution																							
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		D) Send to the Holder the information requested in sections A and B.																							

Authorisations:

In addition, I authorise Banco Sabadell, after it receives information from the transferring provider necessary for the transfer, to follow these **instructions** in a maximum period of **five business days**:

	A) Activate standing orders debited from my account at the Bank as from the date of execution indicated in the authorisation, where Banco Sabadell has received information from the transferring provider (e.g., rent payments) ⁽¹⁾ .																								
		B) Accept direct debits (e.g., gas, electricity, etc.) charged to my account at the Bank as from the date of execution indicated in the authorisation ⁽¹⁾ .																							
(4)	 C) Notify issuers of regular incoming transfers and direct debits, where Banco Sabadell has received information from the transferring provider (e.g., rent payments, etc.): the details of my new Account, and a copy of this authorisation. 																								
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Once the beneficiaries of the direct debits specified in the authorisation receive the notification indicated in section C, it shall be the responsibility of these beneficiaries to immediately take the necessary steps to record the switch of the Holder's payment account in subsequent orders*.

Banco Sabadell is not liable for any damages arising from delay or failure to take these steps or, especially, from keeping the direct debit arrangement in the account whose transfer is requested herein.

*Pursuant to Order ECE/228/2019 of 28 February on basic payment accounts, payment account transfer procedure and comparison website requirements.

¹The date of execution of the transfer cannot be earlier than the date obtained from adding 13 business days to the date of signing this document.

²To transfer transfers, you must tick option A in both boxes.

³To transfer direct debits, you must tick option B in both boxes.

⁴Tick box (C) if you want Banco Sabadell to notify the relevant issuers.

With regards to this transfer, I hereby state that I am aware that it is carried out in accordance with the following:

- The transferring provider shall have a maximum period of five business days to:
 - Send to Banco Sabadell the information available on the payment transactions linked to the source account.
 - Proceed to the cancellation of:
 - standing orders, and
 - regular incoming transfers and direct debits.

All this according to the Holder's request and with effect as from the date indicated as the date of execution of the transfer.

- The need to have **sufficient funds** to cover the full amount of payments via cheque or card and other outstanding obligations of the source account. in addition to any direct debits until the date of execution of the transfer.
- The transfer of the resulting balance and, if any, the account cancellation instructions are conditional on there being no **impediments or outstanding obligations** to be debited from the account. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- The Holder is obliged to return to the transferring provider all **unused cheques**, **cheque books** (for cancellation) and **bank cards**. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- For any issues arising from this account transfer request, the Holder can submit a claim to the Customer Care Service (SAC) of both banks. In the case of Banco Sabadell, through its branches or its email address (SAC@ bancsabadell.com). You may also submit your claim to the Bank's Ombudsman. Any complaints expressly ruled on by the SAC or the Ombudsman may be resubmitted to the Complaints Service of the Bank of Spain, as provided in Article 30 of
 - Law 44/2002, on Reform Measures of the Financial System and the regulations which implement or replace them.
- The account transfer involves:
 - On one hand, two institutions (the transferring and the receiving institutions), and
 - On the other hand, the **Holder**.

The Holder's complaint to the Bank of Spain's Complaints Service should be made against both the transferring and the receiving institutions once the complaint has been submitted to the Customer Care Service (SAC) of both institutions. To do this, you must provide specific details of the transfer transaction that you consider to have been carried out incorrectly, the dates on which the transfer was requested and on which it was carried out, the delay and any other information necessary to check whether the process was carried out correctly.

PERSONAL DATA PROTECTION

- **Data controller:** Banco de Sabadell, S.A. with registered office at Avenida Óscar Esplá, 37 03007 Alicante, Spain.
- Contact details of the Data Protection Officer: <u>dataprotectionofficer@bancsabadell.com</u>
- Processing and legal grounds: the data will be processed for the purpose of managing the
 account transfer request made by the Holder on the legal grounds of the execution of the
 request itself. If that application includes a request to transfer recurring incoming payment
 orders, Banco Sabadell, S.A. will provide your identification data and account number to the
 banks issuing those payment orders so that your instructions may be correctly executed
- **Rights:** in order to exercise their personal data protection rights, the account Holder (data subject) may write to the Bank's Data Protection Rights unit at the Bank's registered office or branches or by sending an email to the following address: ejercicioderechosprotecdatos@bancsabadell.com, in order to exercise the rights of access, rectification, objection, erasure, restriction and portability, and to exercise the right to object to automated individual decision-making that may significantly affect you or
 - produce legal effects, pursuant to Article 22 of Regulation (EU) 2016/679. Similarly, should the data subject consider it necessary, they may contact the Spanish Data Protection Agency (www.agpd.es) in order to safeguard their rights.
- Detailed information on personal data protection: additional information can be found in the Annex published on the Bank's website (www.bancsabadell.com, in the section "Customer information" under "Annex of detailed information on personal data protection") or at any of the Bank's branches.

AUTHORISATION SIGN-OFF

Holders (requires authorisation from all account holders)									
Name and surname(s)	Tax ID (NIF)	Signature							
Custodians / representatives (requires auth in accordance with the type of signature)									
Name and surname(s)	Tax ID (NIF)	Signature							
Date (the date that you indicate must coincide to Banco Sabadell):	with the date on which yo	u submit your application							

Banco de Sabadell, S.A., Avda. Óscar Esplá, 37, 03007 Alicante, Spain. Entered in the Companies Register of Alicante, Volume 4070, Folio 1, Sheet A-156980. NIF A08000143



ANNEX TO PAYMENT ACCOUNT TRANSFER REQUEST

COMMUNICATION TO ISSUERS OF PERIODIC INCOMING TRANSFERS

If you ticked the box for option C in the section for payment account transfer request authorisations, we require the account Holder(s) (hereinafter, the Holder, even if more than one) to fill in this annex with the contact details of the issuers so that we can forward the request to switch the account for periodic incoming transfers from the source account to the account with Banco Sabadell.

The following items are not included in the application and do not need to be reported:

- If you receive a Social Security Fund (TGSS) contributory pension, you do not need to provide these details as the change will be managed by your Banco Sabadell branch using the systems established by the TGSS.
- Transfers related to non-contributory pensions are not included in the application; you should therefore make your own arrangements with the organisation concerned.
- For direct debit mandates, your current bank will send us the necessary data to make the arrangements; they are not therefore included in this application and you are not required to report them in this annex.

Nev	New destination account number: Banco Sabadell IBAN number																								
E	S																								

<u>Contact details of issuers of periodic incoming transfers</u> (complete both fields IN BLOCK CAPITALS so that we may contact them).

Please be sure to carefully check the email address and mobile telephone number provided, as the request will be sent to that address with your personal details and we wish to protect your privacy.

Name of issuers	Email address where the request is to be sent	Mobile telephone number to send key code

By signing this document, the account Holder authorises and requests Banco de Sabadell, S.A., to pass on their personal data (identification data and account number) to the above-mentioned issuers, at their email address provided above, and those issuers shall be responsible for taking the necessary steps to record the switch of the Holder's payment account to the destination account indicated above in subsequent orders.

Banco Sabadell is not liable for any damages arising from inaccurate data provided to us in this document, or from delay or failure on the part of issuers to take these steps or, especially, from keeping the direct debit/credit arrangement in the account whose transfer is requested herein.

The Holder provides third parties' details solely for the purposes indicated in this document.

Signature of all Holders.